

# DELTA RETIREES AND ALUMNI CONTACT DIRECTORY

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## ACCOUNTS RECEIVABLE - INTERNATIONAL TRAVEL TAXES AND FEES

### ADDRESS

Dept. 855  
P.O. Box 101924  
Atlanta, GA 30392-1924

### EMAIL

ATGEmpAcctsRec.Delta@delta.com

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## ADMINISTRATIVE SUBCOMMITTEE

### ADDRESS

Secretary, Administrative Subcommittee Delta Air Lines, Inc.,  
Department 844,  
P.O. Box 20706  
Atlanta, GA 30320-6001, Atlanta, GA 30320-6001

### EMAIL

appealscommittee@delta.com

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## ALUMNI DELTANET SELF-SERVICE

### ADDRESS / EMAIL

<https://deltaairlines.sharepoint.com/sites/dlnRetiree>

### ADDITIONAL NOTES

- DALRC Retiree Assistance Program, Inc.
  - DALRC, Inc. (DRC)
  - Retiree Death Checklist & Survivor Benefits Process
  - Retiree ID Badge Request Form
  - Delta Care and Scholarship Fund
  - Retiree Pass Travel
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## CALL HR AT THE MY DELTA SERVICE CENTER

### PHONE / FAX

800-693-3582

### ADDITIONAL NOTES

- Pension & employment verification (for mortgage or other loans)
  - Retirement and pension benefits
  - Life Insurance benefits payment & changes
  - Survivor benefits
  - Passing of a retiree or survivor of a retiree
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## DALRC RETIREE ASSISTANCE PROGRAM, INC.

### PHONE / FAX

678-782-7577

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## DCCU / DECU

### PHONE / FAX

800-544-3328  
404-715-4725  
Speed Dial 3-34

### ADDRESS

Delta Community Credit Union,  
P.O. Box 20541,  
Atlanta, GA 30320-2541

### ADDRESS / EMAIL

[www.deltacommunitycu.com](http://www.deltacommunitycu.com)

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## DELTA AIR LINES CORPORATE OFFICE

### PHONE / FAX

404-715-2600

### ADDRESS

#### Corporate Mailing Address:

P.O. Box 20706  
Atlanta, GA 30320-6001

#### Appt & Deliveries:

1030 Delta Boulevard  
Atlanta, GA 30320-6001

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## DELTA CARES (SHIPPING OF HUMAN REMAINS)

### PHONE / FAX

800-DLCARES  
(800-352-2737)

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## DELTA CARGO

### PHONE / FAX

800-352-2746

### ADDRESS / EMAIL

[www.deltacargo.com](http://www.deltacargo.com)

## **DELTA CORPORATE OFFICE: INTERNATIONAL LOCATION**

### **PHONE / FAX**

404-677-8000

### **ADDITIONAL NOTES**

#### **Contact Hours:**

8am-5pm ET (Mon-Fri excluding holidays)

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## **DELTA EMPLOYEE & RETIREE CARE FUND**

### **APPLICATION**

[https://deltasn.service-now.com/askhr?id=sc\\_cat\\_item&sys\\_id=c5de84391b8b44107e0e31901a4bcb22&sysparm\\_category=768d086f1b5364180b4153d1604bcb79](https://deltasn.service-now.com/askhr?id=sc_cat_item&sys_id=c5de84391b8b44107e0e31901a4bcb22&sysparm_category=768d086f1b5364180b4153d1604bcb79)

### **EMAIL**

DeltaCareFund@delta.com

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## **DELTA MUSEUM**

### **PHONE**

404-715-7886

### **FAX**

404-715-2037

### **ADDRESS**

1060 Delta Blvd.  
Building B, Department 914  
Atlanta, GA 30354-1989

### **EMAIL**

Museum.delta@delta.com

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## **DELTA TECHNOLOGY HELP DESK**

### **PHONE / FAX**

404-714-4357

**Speed Dial** 3-35

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## **EMAIL HR**

### **EMAIL**

alumniservices@delta.com

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## **GROUP ACCIDENT INSURANCE**

### **PHONE / FAX**

855-672-1273

### **ADDITIONAL NOTES**

ACI the claims administrator for ACE

## **INSURANCE TRUST FOR DELTA RETIREES**

### **PHONE / FAX**

877-325-7265

### **ADDITIONAL NOTES**

Insurance Trust

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## **ID PROCESSING**

### **PHONE**

404-715-2400

### **FAX**

404-715-3261

### **ADDRESS**

1020 Delta Blvd.,  
Atlanta GA, 30354

### **ADDITIONAL NOTES**

Corporate Security / ID cards

**Hours of Operation:** 6 a.m. - 6 p.m. ETs

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## **INTERNAL REVENUE SERVICE**

### **PHONE / FAX**

**Help for Individuals:**

800-829-1040

**Refund Hotline**

800-829-1954

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## **MEDICARE**

### **PHONE / FAX**

800-633-4227

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## **SELF SERVICE PORTAL**

### **ADDRESS / EMAIL**

[Alumni Deltanet > Self Service](#)

### **ADDITIONAL NOTES**

- My Money Tile
  - Change of bank accounts for direct deposit
  - Change tax withholding
  - Access Pay Statements
  - View and Print Tax Forms
- My Family & Pass Rider Tile
  - Update dependent information
  - Add Buddies or Update Travel Companion
- My Info Link
  - Update address, phone number, email etc.

## **SOCIAL SECURITY**

### **PHONE / FAX**

**Help for individuals:**

800-829-1040

**Refunds**

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## **SUBMIT A QUESTION TO ASK HR**

### **ADDRESS / EMAIL**

[Alumni Deltanet > Ask HR](#)

## **TO REPORT A DELTA LIFE CLAIM OR CHECK BENEFICIARIES - METLIFE**

### **PHONE / FAX**

**Basic Life, Optional Life & Spouse Life:**

866-939-7409

**Free will preparation through MetLife:**

800-821-6400

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## **TRAVEL VRU**

### **PHONE / FAX**

800-325-7123 or

404-715-4989

### **ADDITIONAL NOTES**

Automated Travel Line - Delta Employees Only